Food Bank Hours

The Food Bank is open 8:00am-3:30pm Monday-Friday. Nobody will be admitted into the Food Bank after 3:00pm. Special holiday hours will be posted.

Warehouse Do’s and Don’ts

Our goal is to provide a pleasant, clean, and safe environment for everyone who visits our facility. If you see something that presents an unsafe situation, please notify a staff member immediately. Please keep in mind that our warehouse staff and volunteers work very hard to make your visit an enjoyable one. If agency shoppers are continually rude to staff or volunteers they will be asked to leave and their agency may be suspended until the issue is resolved.

Do’s

- Treat our staff and other shoppers with respect.
- Make your selections as quickly as possible to make room for other shoppers. Please do not loiter in the shopping area.
- Wear proper footwear. For your safety closed toe shoes are required.
- Only shop in the designated donated food area.
- Only shop one area at a time. Do not mix perishable and non-perishable items on the same cart.
- 1 cart per agency and please return all carts to the warehouse.
- Only authorized shoppers are allowed to pick up product. An authorized shopper may bring 1 helper but only 2 people from each agency are allowed on the shopping floor at one time.

Don’ts

- No children allowed on the shopping floor.
- Do not sample or eat the products.
- Please do not bring outside food or beverage into the Food Bank.
- Do not climb or sit onto the pallets, boxes, or carts.
- Do not take anything off another shopper’s cart.
- Do not open boxes or packaging. If you have a question about a product, please ask a staff member.
- Do not shop for yourself. If you find yourself needing food, you can receive food at your agencies distribution or another organization.